



Founded in 1888

Queen Elizabeth's Girls' School

Educating Women of the Future

Business - Year 11 - Spring Term

Spring term 1st half

Unit of work	Knowledge	Skills
<p>Topic 2.3</p> <p>Making operational decisions</p>	<ul style="list-style-type: none"> ● Business operations ● Working with suppliers ● Managing quality ● The sales process 	<ul style="list-style-type: none"> ● The purpose of business operations: to produce goods/provide services ● Types of production processes and their impact ● Impacts of technology on production ● Managing stock: JIT, interpretation of stock graphs ● Role of procurement: relationships with suppliers, impact of logistics ● The concept of quality and its importance ● The sales process and the importance to businesses of providing good customer service
<p>Key Terms: Bespoke, automation, profit margin, economies of scale, downtime, standardised, cost per unit, supply chain management, procurement, variable costs, fluctuate, logistics, perishable, quality mark, competitive advantage, e-tailing, retailing, quantitative, qualitative</p>		
<p>Course materials: Textbook: Edexcel GCSE (9-1): Pearson Google classroom: Regular material uploaded</p>		
<p>Homework will include: Short answer questions, multiple choice questions, calculations.</p>		
<p>Assessment details: 1 hour test including a mix of short answer questions, multiple choice questions, case response questions. When will the assessment take place? Week after half term</p>		



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Spring term 2nd half

Unit of work	Knowledge	Skills
Topic 2.4 Making financial decisions	<ul style="list-style-type: none">• Business calculations• Understanding business performance	<ul style="list-style-type: none">• The concept and interpretation of :<ul style="list-style-type: none">• gross profit (margin), net profit (margin), average rate of return• The use and interpretation of quantitative business data to support, inform and justify business decisions• The use and limitations of financial information in: business performance, making business decisions
Key Terms: cost of sales, profit margin, inflation, variable, infographic		
Course materials: Textbook: Edexcel GCSE (9-1): Pearson Google classroom: Regular material uploaded		
Homework will include: Short answer questions, multiple choice questions, calculations.		
Assessment details: 1 hour test including a mix of short answer questions, multiple choice questions, case response questions. When will the assessment take place? Start of next term		